

WELCOMER

In Refugee Support

Time commitment:	Flexible days/times. Usually an hour per visit.
Volunteering venue:	Home of sanctuary seekers or agree public location within
Contact:	Thurrock Marsha Ashley

Project Summary

Being welcomed with a smile is always nice, but especially meaningful when you've ended up in a completely new town and don't understand the language. Part of our offer for local sanctuary seekers is to visit them as soon as possible after they arrive in Thurrock. We take a small bag of gifts and pop round to say "hi!", check if they have any urgent support needs, get them registered for our support and invite them to our next Cafe Connect session.

Team member responsibilities

- Liaise effectively with the Project Coordinator and fellow Welcomer (we'll always send you in pairs) to arrange a mutually convenient time and location
- Arrange to collect the new arrivals' welcome pack (usually from the church office) before the visit
- Visit the home address of the client or the designated public location at time agreed
- Deliver a Welcome Pack from the 180 Project which includes information and small gifts
- Welcome and chat with the new arrivals, finding out a little bit about them, what they like and what they need, ensuring that you are sensitive to their culture and potentially traumatic experiences
- Support the new arrival(s) to register with The 180 Project
- Invite the new arrival(s) to our next Cafe Connect event and promote other relevant services
- Complete a short visit report within 24 hours and communicate any urgent support needs as soon as possible.
- Follow all relevant policies and procedures including confidentiality, health & safety, safeguarding
- You must maintain good communication with the 180 Team and communicate if you are no longer able to fulfill this role.

This role involves working with children and/or vulnerable adults, therefore it is a requirement that applicants are willing to undergo Community Church's Safer Recruitment process and attend Community Church's annual safeguarding conference (next one: 11th January 2025).

If you are interested in joining the refugee support team or have any further questions, please contact Marsha by email marsha.ashley@mycommunitychurch.org.uk

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Available training:

- Introduction to working with sanctuary seekers (essential)
- Safeguarding Children Induction (essential)
- Safeguarding vulnerable adults (essential)
- Hate Crime Ambassador (optional)

Other opportunities within this ministry: Leafleting, Cafe Connect team members

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